



Anaheim Home & Garden Show

August 17th thru August 19th, 2018

Order 14 days prior to the 1st day of the event move-in for incentive rate.

Incentive deadline for the above event is July 31st, 2018

Smart City is the exclusive telecommunications and television service provider for the Anaheim Convention Center.



Hardwired Internet Service

- Shared or Dedicated Bandwidth Services



Telephone Service

- Single-Line
- Multi-Line
- Conference Telephone Services



To review and order our services visit <https://orders.smartcitynetworks.com>



Wireless Internet Service

- Custom Hot Spot
- On-Site / On-Demand Services



Television Service

- HD Service



Hotspot Options



BASIC (768Kbps) Not Available Inside The Exhibit Hall			
Device Limit	Incentive	Base	On-Site
15	\$1,144	\$1,373	\$1,648
30	\$1,840	\$2,208	\$2,650
60	\$3,444	\$4,133	\$4,960

STANDARD (1.5Mbps)			
Device Limit	Incentive	Base	On-Site
5	\$1,949	\$2,339	\$2,807
15	\$3,444	\$4,133	\$4,960
30	\$5,635	\$6,762	\$8,114
60	\$7,705	\$9,246	\$11,095

PREMIER No User Rate Limit				
Device Limit	Incentive	Base	On-Site	Max Bandwidth
5	\$2,875	\$3,450	\$4,140	2Mbps
15	\$6,038	\$7,245	\$8,694	4Mbps
30	\$8,625	\$10,350	\$12,420	6Mbps
60	\$10,350	\$12,420	\$14,904	8Mbps

All Hotspot products include a customized SSID, password (must be 8 characters) and the opportunity to purchase a customized WiFi splash page which can be used for sponsorships. Design services are available at \$250 per hour with a one hour minimum. Additional information on WiFi Splash Page

Design can be found at:

<https://orders.smartcitynetworks.com/SplashPageDesign.aspx>

All Hotspot products required a completed Network Security declaration when submitting your order.

SSID (name of network): _____

Password (must be 8 characters): _____

Network Security Declaration

Center: Anaheim CC (004) - CA

Company Name: _____

Show: Anaheim Home & Garden Show

Booth / Room #: _____

Customer / Ref #: 2019 - 004 - 924 -

The Network Security Policy implemented for this Facility requires Customer(s) adherence to several necessary precautions in order for Smart City to maintain a healthy, viable network for all Customers. This declaration of compliance with the security requirements as noted herein is an acknowledgement of Smart City's filtering policies and must be completed, signed by an authorized Customer representative and mailed or faxed to Smart City prior to the requested network service(s) being activated for Customer's usage.

Network Security Policy:

Smart City requires that all devices directly or indirectly accessing Smart City's network(s) have the latest virus scan software, Windows® security updates, system patches, and any other technological precautions necessary to protect the Customer(s) and others from viruses, malicious programs, and other disruptive applications. Any device(s) which adversely impacts Smart City's network(s) may cause service interruptions to Customer(s) which can lead to disconnection of the Customer's equipment from the network(s), with or without prior notice at Smart City's sole discretion. The device(s) in question will remain disconnected until all issues are adequately resolved. All charges will apply and no refunds will be given. Additional charges may apply for trouble diagnosis and / or problem resolution.

Smart City has implemented filtering policies on all Internet routers. These filters block all inbound Internet Control Message Protocol (ICMP) -- Ping, Traceroute, etc. -- destined to any Smart City Network(s). Smart City understands that Ping and Traceroute are valuable troubleshooting tools; therefore Smart City's Policy does allow ICMP (Ping & Traceroute) packets sourced from any Smart City network(s).

Further, Smart City has implemented filters on the following TCP and UDP port numbers: UDP - 137, 138, 402, 1434 and TCP - 135, 139, 402, 445, 4444.

Customers requiring inbound or outbound access to any of the filtered ports, should contact a Smart City customer service representative in advance of the event with details of the specific requirements so that Smart City may consider the potential of a customized alternative.

Each Customer's business is important to Smart City and with advanced and timely notification of a Customer's needs we are confident that we can provide network services that perform as expected for all clients.

Please inform all show site personnel about the importance of Smart City's Network Security compliance issues

Services are activated after Smart City is in receipt of this signed declaration of compliance with our network security requirements

Device(s) Operating System: _____ Total # of Devices Connecting to Smart City's Network: _____

Type of Anti-Virus Software Installed: Norton McAfee Other: _____

Virus Scan Last Updated - Date: ____ / ____ / ____ Security Updates Last Performed - Date: ____ / ____ / ____

Are You Renting Computers? Yes No Rental Company Name: _____

Rental Company Contact: _____ Contact Number: _____

With execution of this document the Customer hereby attests that Customer provided equipment, which will be connected to Smart City's network(s) at the above noted Facility and Show / Event has been properly protected, contains anti-virus software, and the latest patches and security updates have been installed. Customer(s) also accepts the responsibility for the performance of Customer's equipment and understands the conditions placed on service delivery by this document as well as the potential that additional charges may be incurred should Customer's equipment be found to adversely impact Smart City's network(s) performance. The Customer acknowledges that this Network Security Declaration is part of the Customer Contract allowing Smart City to provide requested service(s) and is subject to change without notice.

Signature _____

Date _____

Printed Name _____

Title _____